

www.tlcautotruck.com



Monday - Friday : 7:30 AM - 5:00 PM **NEW - Saturday :** 8:00 AM - 4:00 PM Sunday: Closed

(631) 753-2211

service@tlcautotruck.com







Customer Loaner Vehicle Agreement

☐ 1N4AL21E88N451876 – 2008 Nissan Altima ☐ 5FNYF4H56AB029630 – 2010 Honda Pilot
Customer Name: Customer Phone Number:
Insurance Provider: Policy Number:
Loaner Out Date: Expected Return Date:
Milage In: Milage Out: Fuel Level:
Customer License # (State:) RO #
Loaner Vehicle Agreement Terms
1. Eligibility Requirements
o Must be at least 25 years old. o Must have a valid driver's license. o Must provide valid and active proof of insurance. o Must sign this agreement before taking possession of the loaner vehicle.
2. Customer Responsibilities
o If the loaner vehicle is not returned with the same fuel level, a refueling charge will apply per gallon, and an additional inconvenience fee. o Report any damages or issues immediately to TLC Auto. o Drive responsibly and adhere to all New York State traffic laws. o Do not allow anyone else to operate the vehicle. o No smoking, eating, or pets are allowed in the vehicle. o Return the vehicle within 24 hours of being notified that your repair is complete. o Maintain the interior and exterior condition of the vehicle. o Customer is liable for all tolls, tickets, traffic violations, and towing expenses during the loan period.
3. Prohibited Uses
o Use for rideshare, delivery, commercial, or off-road purposes. o Driving under the influence of alcohol or drugs. o Leaving the state of New York without prior written approval.
4. Damages and Liability
o Customer assumes full responsibility for any damages caused to the loaner vehicle while in their possession. o In the event of an accident, customer agrees to file a police report and notify TLC Auto within 24 hours. o Customer's insurance will be the primary coverage for any loss or damage. TLC Auto & Truck Center reserves the right to pursue reimbursement for any uninsured loss.
5. Indemnification
o Customer agrees to indemnify and hold harmless TLC Auto & Truck Center, its employees, and affiliates from all claims, damages, liabilities, costs, or expenses arising from the use of the loaner vehicle.
6. Failure to Return Vehicle
o Failure to return the vehicle on time may result in a daily charge of \$100 and legal recovery action.
Customer Undertaking
By signing below, I confirm I have read, understood, and agree to the above terms:
Customer Signature: TLC Representative Signature: